## USB to DB9 RS232 SERIAL CABLE WINDOWS 11 DRIVER INSTALLATION GUIDE (SKU: UR-2000M2 REV7 / MANUAL REV1)

## DO THIS FIRST BEFORE CONNECTING **UR-2000M2 TO YOUR COMPUTER**

- 1) Download Windows 11 driver from QVS website. https://www.shopgvs.com/store/p/3871.aspx or search for "UR-2000M2". Save the file to your computer & extract the zip file.
- 2) Install the downloaded Windows 11 driver. "PL2303-Prolific DriverInstaller V1200.exe"
- 3) After Windows 11 driver installation, connect UR-2000M2.
- Windows Device Manager should show "Prolific USB-to-Serial Comm Port" and its assigned COM port.
  - Portable Devices
  - Ports (COM & LPT)
  - Prolific USB-to-Serial Comm Port (COM3)
  - Print queues Printers
- Note: For Windows 10 or older, you can use the default Windows driver.

If you don't have Zip program to extract the driver file, you can download the free 7-Zip at https://www.7-zip.org/

## WINDOWS 11 DRIVER INSTALLATION GUIDE (SKU: UR-2000M2 REV7 / MANUAL REV1)

DO THIS IF YOU CONNECT UR-2000M2 TO YOUR COMPUTER **BEFORE INSTALLING WINDOWS 11 DRIVER** 

USB to DB9 RS232 SERIAL CABLE

- 1) Download Windows 11 driver from QVS website. https://www.shopgvs.com/store/p/3871.aspx or search for
- "UR-2000M2". Save the file to your computer & extract the zip file.
- 2) Go to Windows Device Manager, plug-in UR-2000M2 to your computer. Windows 11 automatically install the default but incorrect driver UR-2000M2 will be listed under "Ports (COM & LPT)" as "PL2303TA..."
- 3) Right-click on "PL2303TA..." and select Uninstall Device. Make sure to select "Attempt to remove the driver for this device." Then click on Uninstall.
- 4) Install the downloaded Windows 11 driver. "PL2303-Prolific DriverInstaller V1200.exe"
- 5) After Windows 11 driver installation, unplug UR-2000M2. Re-plug UR-2000M2. Windows Device Manager should now show
  - "Prolific USB-to-Serial Comm Port" and its assigned COM port. Portable Devices
    - Ports (COM & LPT)
    - Prolific USB-to-Serial Comm Port (COM3)
    - Print queues
    - Printers

If you have any question or need any help with this adapter, please go to http://www.qvs.com. You can also call us at (702) 228-3670 Monday to Friday, from 9:00am - 5:00pm PST or email us at support@gvs.com.